

Bill date: 15 April 2016
Bill number: 966097146
This is a VAT invoice
VAT registration number 684 9667 62
side 1 of 2



British Gas

Account number:
601143373

Contact us

 0330 100 0222
Mon - Fri 8am to 6pm

 britishgas.co.uk/business



PJ and MP Mathews
Far Design Limited
12 Parkway
Far Design Ltd
Siddington Gloucestershire
GL7 6HH

Your business electricity bill

12 Parkway, Siddington, Cirencester, Gloucestershire, GL7 6HH

15 March - 14 April 2016

Your Fixed Price Energy Plan

Your Fixed Price Energy Plan ends on 10/02/2018. Call us to agree a new plan - **0330 100 0005**. To leave at the end of your plan, write to us at the address in 'Useful Information' by 11/01/2018.

Your account

Since your previous bill

| | | |
|--|---------------|----|
| Outstanding balance on 15 March 2016 | £30.75 | |
| Other Credit - 1 April 2016 | £54.25 | |
| Payments and credits to your account (see next page for details) | £139.25 | CR |
| Balance from last bill | £54.25 | CR |

New charges this bill (see over for details)

| | | |
|--|---------------|----|
| Electricity charges | £53.72 | |
| Discounts | £3.76 | CR |
| Standing charges | £8.99 | |
| Total charges exc VAT | £58.95 | |
| VAT | £2.94 | |
| Total new charges this bill inc VAT | £61.89 | |

Current balance **£7.64**

We'll continue to take £60.00 by Direct Debit every month

Useful information

Emergency or loss of supply

0800 072 7282

or contact: SOUTHERN ELECTRIC POWER DISTRIBUTION PLC, Walton Road, Cosham, Portsmouth, PO6 1UJ

No heating or hot water?

Call our* 24 hour emergency helpline on 0800 294 8562
* Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please visit britishgas.co.uk/business/emergencies for more details

Help us prevent fraud

You can pay your bills by Direct Debit, BACS, Credit or Debit Card and cheque – we'll never ask you to pay by another method. To help us prevent fraud, please let us know if you're ever asked to pay us by another method by calling us on 0800 975 9423.

Calls to British Gas Business may be monitored for quality assurance and compliance purposes.
British Gas Business is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Account enquiries

0330 100 0222
customerservices@britishgasbusiness.co.uk

Renewals

Email: businessrenewals@britishgas.co.uk
or write to: Renewals Team, British Gas, Penman Way, Leicester, LE19 1SZ

Are you moving your business?

We understand there's a lot to think about and we want to make it easier. Tell us about your move as soon as possible, so we can bill you accurately. 0330 100 0222

Fuel mix

We use a mixture of fuels to create the electricity we supply to customers.

| British Gas fuel mix April 2014 – March 2015 | |
|--|-----|
| Coal | 11% |
| Natural Gas | 33% |
| Nuclear | 31% |
| Renewables | 23% |
| Other Fuels | 2% |

What to do if you have a complaint:

- 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.
- 2 If you are still dissatisfied, please contact our Director of Customer Service. Email customer.service.director@britishgas.co.uk or write to: Lindsey Willars, Head of Customer Service, British Gas, Penman Way, Leicester, LE19 1SZ
- 3 If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services Energy on 0330 440 1624 (Textphone 0330 440 1600), or via www.os-energy.org

Further information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Citizens Advice provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpline on 08454 040506.

To view your terms and conditions please go to britishgas.co.uk/business/terms

ESTIMATED READINGS

To keep your charges accurate go to britishgas.co.uk/business/meter-readwith your latest reading.

Payments and credits to your account

| | |
|-------------------------------------|-------------------|
| Direct Debit - 22 March 2016 | £85.00 CR |
| Other Debits - 1 April 2016 | £54.25 CR |
| Total payments & credits | £139.25 CR |

Details of charges

S 01 801 100 Meter ID E12Z082034
20 0001 2724 214

| Previous reading | Current reading | kWh | Rate | Charges |
|--|------------------------------------|-----|---------|---------------|
| Unit Charge | | | | |
| 15626 READ 14 Mar 2016 | 15795 ESTIMATED 31 Mar 2016 | 169 | 17.789p | £30.06 |
| Unit Charge | | | | |
| 15795 ESTIMATED 1 Apr 2016 | 15928 READ 14 Apr 2016 | 133 | 17.789p | £23.66 |
| Electricity charges exc VAT | | | | £53.72 |
| Standing Charge | 31 days at 29.000p | | | £8.99 |
| Direct Debit Discount | | | | £3.76 CR |
| Total charges exc VAT | | | | £58.95 |
| VAT at 5% | | | | £2.94 |
| Total new charges this bill inc VAT | | | | £61.89 |